

**Task Name**

Anniversary Logo  
Identify and Secure Sponsors (Engage Business Community)  
Advertising Promotion of Business  
Anniversary Event  
Once a Month Anniversary Event  
Bus Wrap (Not full) Anniversary Bus  
Community Advocates/Advisory Committee  
Canned Speaker Bureau (Rotary Meetings Etc.)  
Oxford Engagement (for General Public)  
Chamber Presentations  
Coffee & Conversations Events  
State of The Authority  
Define rider demographic vs. non-rider demographic  
Determine the communications for each area/rider demographic  
Create Informational/Educational Materials for Public Consumption  
Social Media Marketing-Build Ridership-New Developments  
Enviromental Impact  
Create talking Points & Content for Public Sharing  
Meeting with Elected Officials  
Collaborating Strategically (Voice at the Bigger Table)  
Fiscal Impact  
Create Online Store  
Create and Sell BCRTA Merchandise  
Establish Loyalty Program/Free Merch Relationship  
Leverage Resell Partners for Merch  
Mobility Options Awareness & Connections  
Explore Additional MU Contacts (Employee Engagements/Education)  
Annual bus wrap with MU-Competition?  
Raising Student Orientation Profile  
Engage the Parking & Transportation Advisory Council  
Investigate Funding Model and other communities Success Stories  
Develop Unfunded Service Scenarios  
Stage 1-Elected Official Support  
Funding Education Campaign Tour  
1st Attempt at Long-Term Dedicated Funding  
Business Partnerships  
Community Partnerships  
Stage 2-Community Education  
Community Campaign (Support Transit Window Stickers/Pledge)  
2nd Attempt for Long-term Dedicated Funding  
Leverage Unused/Untapped/Lapsing Local Transit Funds  
Engagement

Work with Small Businesses and Entrpreneurs to Advance economic development for the future  
Work with Entrepreneurial Centers, Incubators, Colleges/Universities  
Testing Partners  
Innovation Reputation (recruitment)  
IT Partners  
Funding (Ex. CVG Application for NASA Grant)  
Get BCRTA on the map-Develop a Regional/National Reputation  
Advanced Mobility Hubs  
Patents and Other Revenue Generation Opportunities  
Butler County (ODJFS)  
Workforce Investment Board  
Warren County  
Clermont County  
NEORide  
Expand Oversight Resonsibility and capabilities for Middletown Small Urban Area  
Engage in EZConnect Paratransit Technology Coordination  
Utilize Other Transit Agencies to Identify "Win-Win" Scenarios  
Engage in Regional Paratransit Coordination  
BCRTA Value  
Investing in Recruitment/Employment Advertising  
Create Onboarding Schedules So All leaders Can Participate  
Salary Study  
Update Program for Prior Operator (create options: PT, Experienced, etc.)  
Expand Training Capacity  
Better Understand the 4th Generation in the Workforce and Identify Needs for Employee Attraction  
Workforce Investment Act Recruiting  
Implement Lessons Learned from the 4th Generation Research  
Differentiate Recruiting  
Internal Promotion Pathways  
Structure Organization for Consistent Supervisor Relationship  
Engage in DEI Commitment and Activities  
Emotional Pull-1 Video/Quarter  
Onboarding Within the Department and with a Mentor (Post Training)  
Vocational Schools as Targets  
Staff Training for Internal Customer Service (mentor/Ambassador Training)  
Differentiate Our Service Delivery Strategy by Mode and Geography  
Infrastructure  
Connecting with Other Modes of Transportation  
Connecting with Other Transit Systems  
Develop Good, Better, Best Scenarios  
Gather Business Input  
Create and Complete Community Service on Needs & Desires  
2022 Annual Report

Rearrange Web Site to Support Strategic Plan Materials  
2023 Annual Report

Bucket Name	Progress	Priority
1 - 30th Anniversary Program (August 25th)	Completed	Urgent
1 - 30th Anniversary Program (August 25th)	Completed	Low
1 - 30th Anniversary Program (August 25th)	Completed	Medium
1 - 30th Anniversary Program (August 25th)	Completed	Urgent
1 - 30th Anniversary Program (August 25th)	Completed	Urgent
1 - 30th Anniversary Program (August 25th)	Completed	Medium
1 - Community Engagement	Not started	Important
1 - Community Engagement	Not started	Important
1 - Community Engagement	Not started	Low
1 - Community Engagement	Not started	Medium
1 - Community Engagement	Not started	Medium
1 - Community Engagement	Not started	Low
1 - Develop Education/Advocacy-Services & Ridership	Completed	Urgent
1 - Develop Education/Advocacy-Services & Ridership	In progress	Important
1 - Develop Education/Advocacy-Services & Ridership	Not started	Medium
1 - Develop Education/Advocacy-Services & Ridership	In progress	Medium
1 - Develop the BCRTA Story- Structure & Vision, Community Value	Not started	Low
1 - Develop the BCRTA Story- Structure & Vision, Community Value	In progress	Important
1 - Develop the BCRTA Story- Structure & Vision, Community Value	In progress	Important
1 - Develop the BCRTA Story- Structure & Vision, Community Value	Not started	Low
1 - Develop the BCRTA Story- Structure & Vision, Community Value	In progress	Medium
1 - Merchandise	Completed	Low
1 - Merchandise	Completed	Low
1 - Merchandise	In progress	Low
1 - Merchandise	Completed	Low
1 - Miami University Program	In progress	Low
1 - Miami University Program	Not started	Important
1 - Miami University Program	Not started	Low
1 - Miami University Program	In progress	Low
1 - Miami University Program	In progress	Urgent
2 -Enhance Revenues	In progress	Medium
2 -Enhance Revenues	Completed	Important
2 -Enhance Revenues	Not started	Important
2 -Enhance Revenues	Not started	Important
2 -Enhance Revenues	Not started	Important
2 -Enhance Revenues	Not started	Low
2 -Enhance Revenues	Not started	Low
2 -Enhance Revenues	Not started	Important
2 -Enhance Revenues	Not started	Medium
2 -Enhance Revenues	Not started	Important
2 -Enhance Revenues	In progress	Medium
3 -Engage Disruptive Technology	In progress	Medium

3 -Engage Disruptive Technology	Not started	Medium
3 -Engage Disruptive Technology	Not started	Medium
3 -Engage Disruptive Technology	Not started	Medium
3 -Engage Disruptive Technology	Not started	Medium
3 -Engage Disruptive Technology	Not started	Medium
3 -Engage Disruptive Technology	In progress	Medium
3 -Engage Disruptive Technology	In progress	Medium
3 -Engage Disruptive Technology	Not started	Medium
3 -Engage Disruptive Technology	Not started	Low
4 - Public Partner Engagements	Completed	Low
4 - Public Partner Engagements	In progress	Medium
4 - Public Partner Engagements	Completed	Low
4 - Public Partner Engagements	Not started	Low
4 - Public Partner Engagements	In progress	Medium
4 -Leverage Regional Partners	In progress	Important
4 -Leverage Regional Partners	In progress	Low
4 -Leverage Regional Partners	Not started	Low
4 -Leverage Regional Partners	In progress	Low
5 - Lead Workforce Development	Completed	Medium
5 - Lead Workforce Development	Completed	Important
5 - Lead Workforce Development	Completed	Important
5 - Lead Workforce Development	Completed	Urgent
5 - Lead Workforce Development	In progress	Important
5 - Lead Workforce Development	In progress	Urgent
5 - Lead Workforce Development	In progress	Medium
5 - Lead Workforce Development	Completed	Medium
5 - Lead Workforce Development	Completed	Important
5 - Lead Workforce Development	Completed	Medium
5 - Lead Workforce Development	Completed	Medium
5 - Lead Workforce Development	Completed	Important
5 - Lead Workforce Development	In progress	Medium
5 - Lead Workforce Development	Not started	Medium
5 - Lead Workforce Development	Not started	Low
5 - Lead Workforce Development	Completed	Low
5 - Lead Workforce Development	In progress	Medium
6 - Adapt To Market Demands	In progress	Important
6 - Adapt To Market Demands	In progress	Medium
6 - Adapt To Market Demands	In progress	Low
6 - Adapt To Market Demands	In progress	Medium
6 - Adapt To Market Demands	Completed	Important
6 - Adapt To Market Demands	Not started	Important
6 - Adapt To Market Demands	In progress	Important
To do	Completed	Urgent

To do  
To do

Completed Urgent  
Completed Important

Start date	Due date	Completed Checklist Items
01/01/2024	02/29/2024	
01/01/2024	03/31/2024	
01/01/2024	03/31/2024	
01/01/2024	03/31/2024	
01/01/2024	03/31/2024	
01/01/2024	03/31/2024	
04/03/2023	07/01/2024	
04/01/2024	12/31/2024	0/2
01/01/2025	03/31/2025	0/1
12/02/2024	03/31/2025	
12/02/2024	06/06/2025	
01/01/2026	03/31/2026	
01/01/2024	07/31/2024	1/1
01/01/2024	08/31/2024	1/2
07/01/2024	03/01/2025	0/5
01/01/2025	09/05/2025	
06/03/2024	08/31/2024	
01/01/2024	11/22/2024	1/2
04/01/2024	11/25/2024	2/3
10/01/2024	11/30/2024	
04/01/2024		
07/01/2024	08/30/2024	
01/01/2024	12/01/2024	2/3
01/01/2025	03/31/2025	0/2
04/01/2025	06/30/2025	
01/01/2025	03/31/2025	0/4
01/01/2025	03/31/2025	1/4
01/01/2025	03/31/2025	
04/01/2025	07/31/2025	
01/01/2024		3/3
01/01/2024	03/31/2024	
04/01/2024	08/09/2024	
07/01/2024	10/04/2024	
01/01/2024	03/01/2025	
01/01/2025	03/31/2025	
01/01/2025	03/31/2025	
01/01/2025	03/31/2025	
01/01/2025	04/04/2025	
04/01/2025	06/30/2025	
07/01/2025	09/30/2025	
01/01/2024		
01/01/2025	03/31/2025	

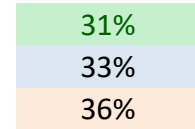
01/01/2025 03/31/2025  
01/01/2025 03/31/2025  
01/01/2025 03/31/2025  
01/01/2025 03/31/2025  
01/01/2025 03/31/2025  
01/01/2025 06/30/2025  
01/01/2026 03/31/2026  
01/01/2026 03/31/2026  
04/01/2026 06/30/2026  
07/01/2024 09/30/2024 1/1  
07/01/2024 09/30/2024  
01/01/2025 03/31/2025  
01/01/2025 03/31/2025 0/1  
04/01/2024 3/3  
01/01/2024 12/31/2024  
01/01/2025 03/31/2025 0/2  
03/31/2025 03/31/2025  
12/31/2025 0/2  
01/01/2024 03/31/2024  
01/01/2024 03/31/2024  
01/01/2024 03/31/2024  
03/31/2024 3/4  
01/01/2024 03/31/2024 2/3  
01/01/2024 03/31/2024 0/3  
01/01/2024 03/31/2024 0/1  
04/01/2024 06/30/2024  
04/01/2024 06/30/2024  
04/01/2024 06/30/2024 0/4  
04/01/2024 09/15/2024  
01/01/2024 12/31/2024  
01/01/2024 01/01/2025 0/4  
11/04/2024 02/01/2025 0/4  
07/01/2024 06/02/2025  
04/01/2025 06/30/2025 0/3  
04/01/2025 06/30/2025  
04/01/2024 06/30/2024 0/13  
04/01/2024 06/30/2024 0/6  
04/01/2024 06/30/2024 1/4  
04/01/2024 06/30/2024 2/4  
04/01/2024 08/06/2024  
07/01/2024 03/01/2025 0/4  
04/01/2024 06/02/2025  
01/01/2024 01/29/2024



05/24/2024

05/31/2024 09/30/2024 0/1

**Labels**



Completion Pending  
Completion Pending  
Completion Pending

DELAYED  
DELAYED;Rescheduled

DELAYED  
DELAYED

DELAYED;Rescheduled  
DELAYED;Completion Pending  
BLOCKED by PreReq;Rescheduled  
Rescheduled

BLOCKED by PreReq;DELAYED;Rescheduled  
DELAYED;Rescheduled

Evergreen Target

DELAYED;Rescheduled  
Ahead of Schedule!

ON HOLD

Evergreen Target

Rescheduled

DELAYED;Rescheduled

Evergreen Target

Follow-Up Item

Evergreen Target  
BLOCKED by PreReq

Evergreen Target;Completion Pending

Completion Pending  
DELAYED  
BLOCKED by PreReq;DELAYED  
DELAYED;Completion Pending

DELAYED  
BLOCKED by PreReq;Rescheduled;Completion Pending  
Rescheduled  
Rescheduled  
DELAYED;Rescheduled

Ahead of Schedule!

DELAYED  
BLOCKED by PreReq;Rescheduled  
Rescheduled  
Completion Pending

Completion Pending

Follow-Up Item;DELAYED;Rescheduled;Completion Pending

COMPLETED

IN PROGRESS

NOT STARTED

Plan name	BCRTA Strategic Plan
Plan ID	vGknTnFeGkqtr4WQI-NjfGUABKRj
Date of export	02/14/2025